



# East Bay Municipal Utility District

# Overview of ADU process

## Contact EBMUD

- 510.287.1008
- [nbo@ebmud.com](mailto:nbo@ebmud.com)

## EBMUD Metering Requirements

## Apply Online

- [wsa.ebmud.com](http://wsa.ebmud.com)

## Tips for Application Process

# Contact East Bay Municipal Utility District Early

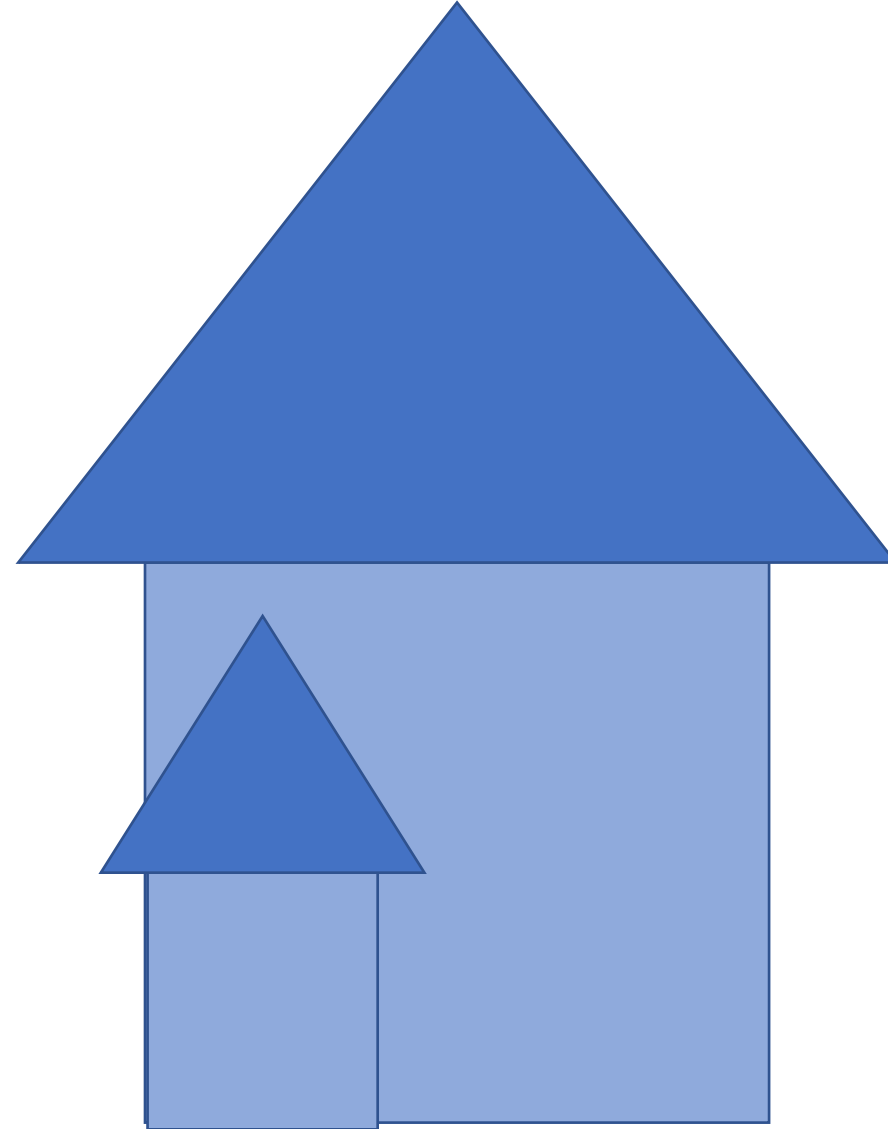
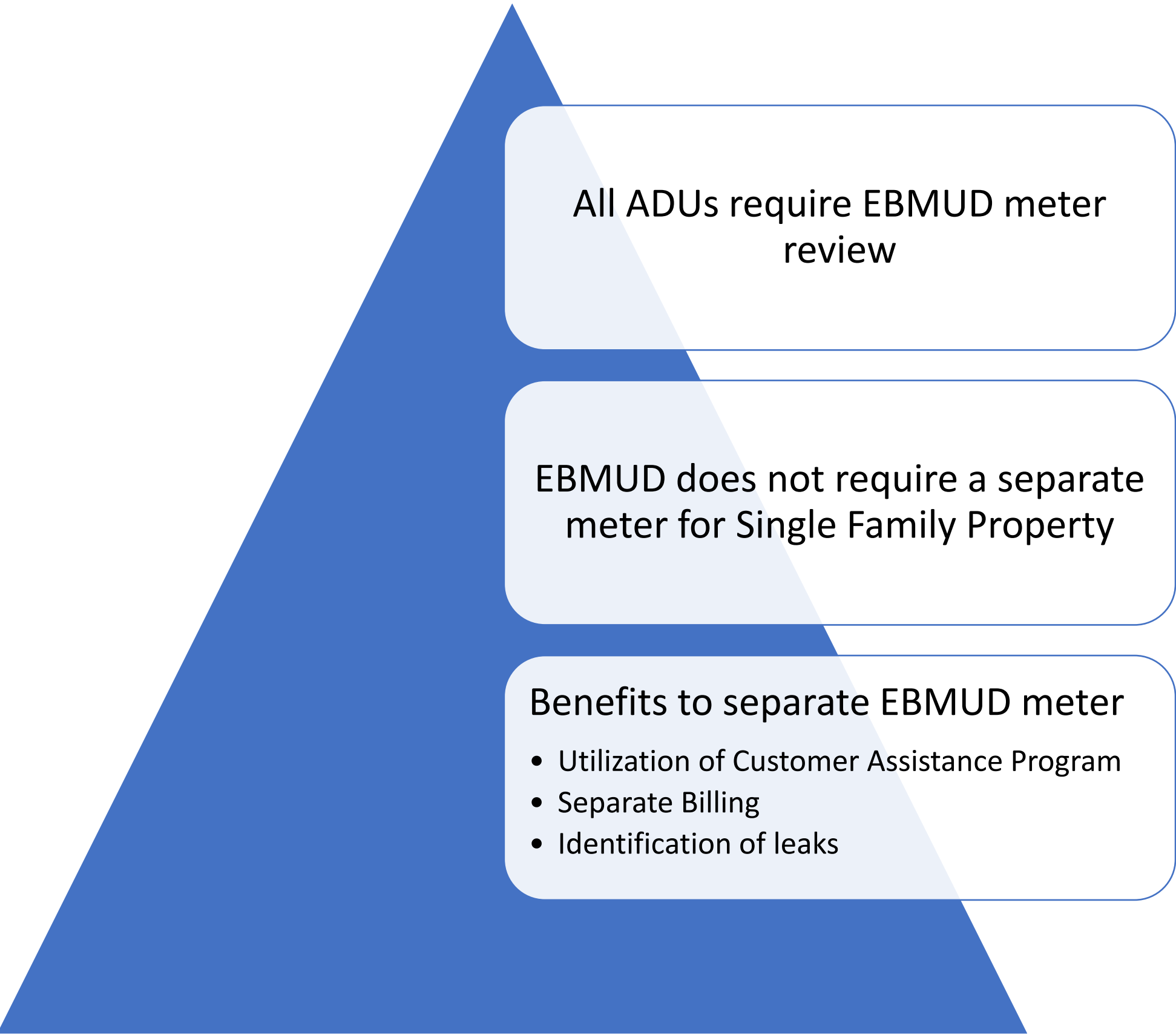
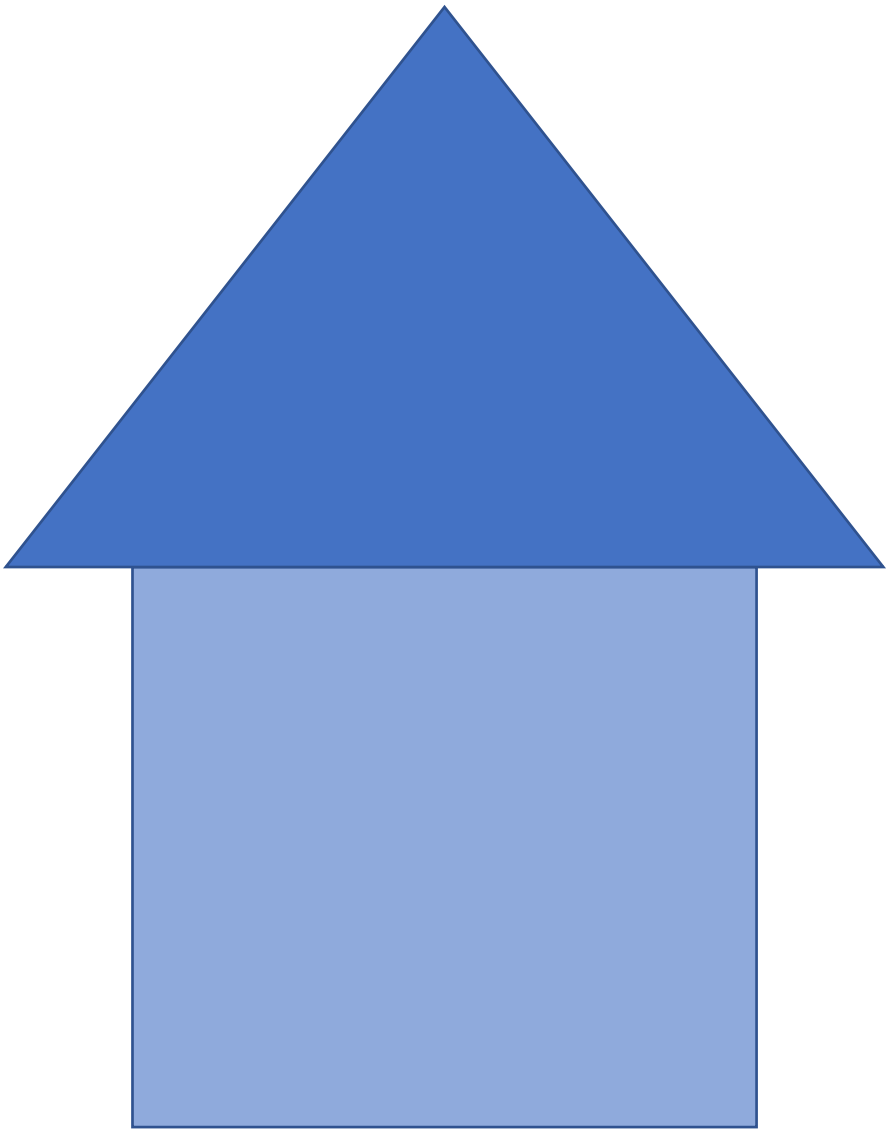
EBMUD New Business Office

Email: [nbo@ebmud.com](mailto:nbo@ebmud.com)

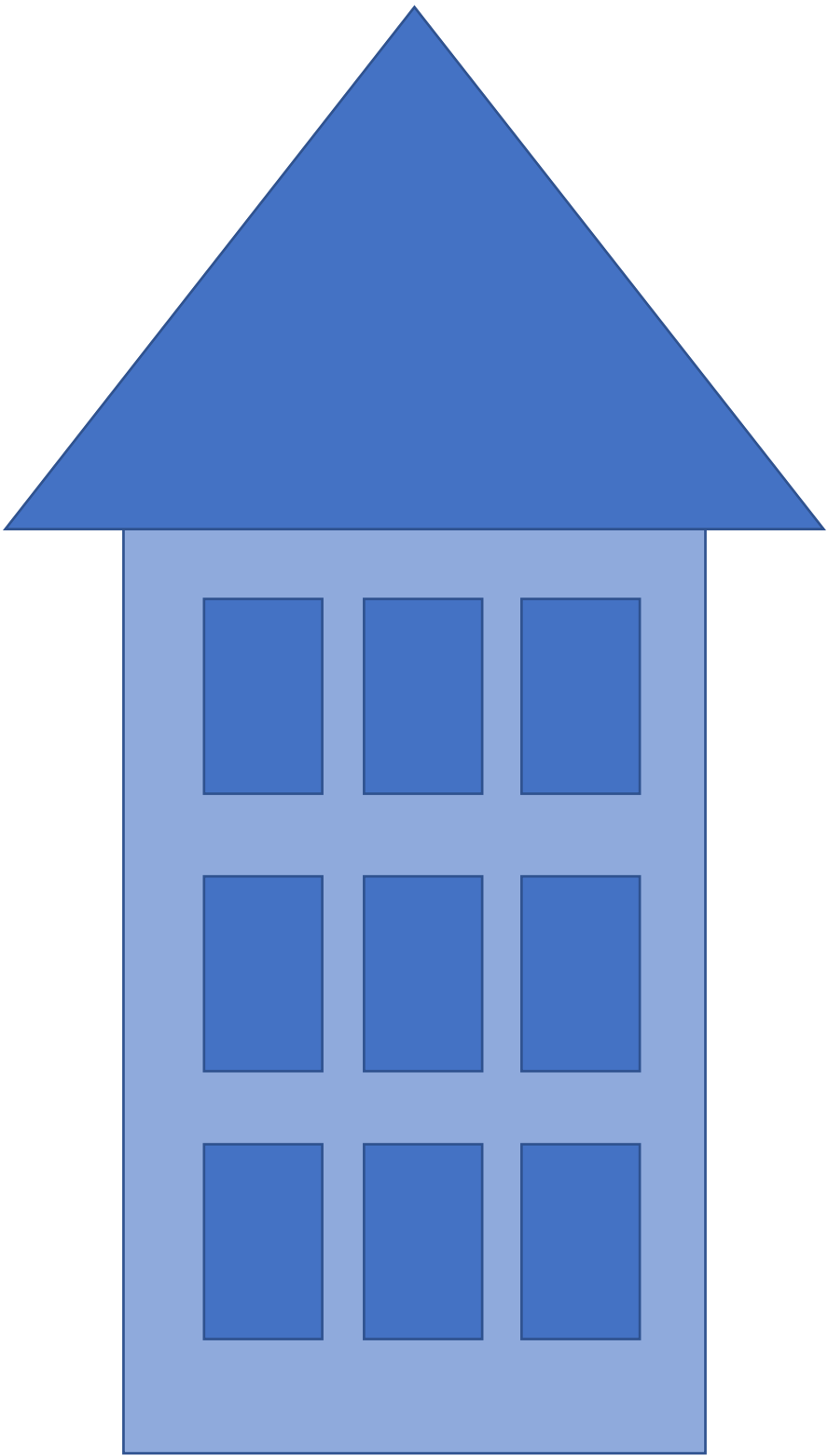
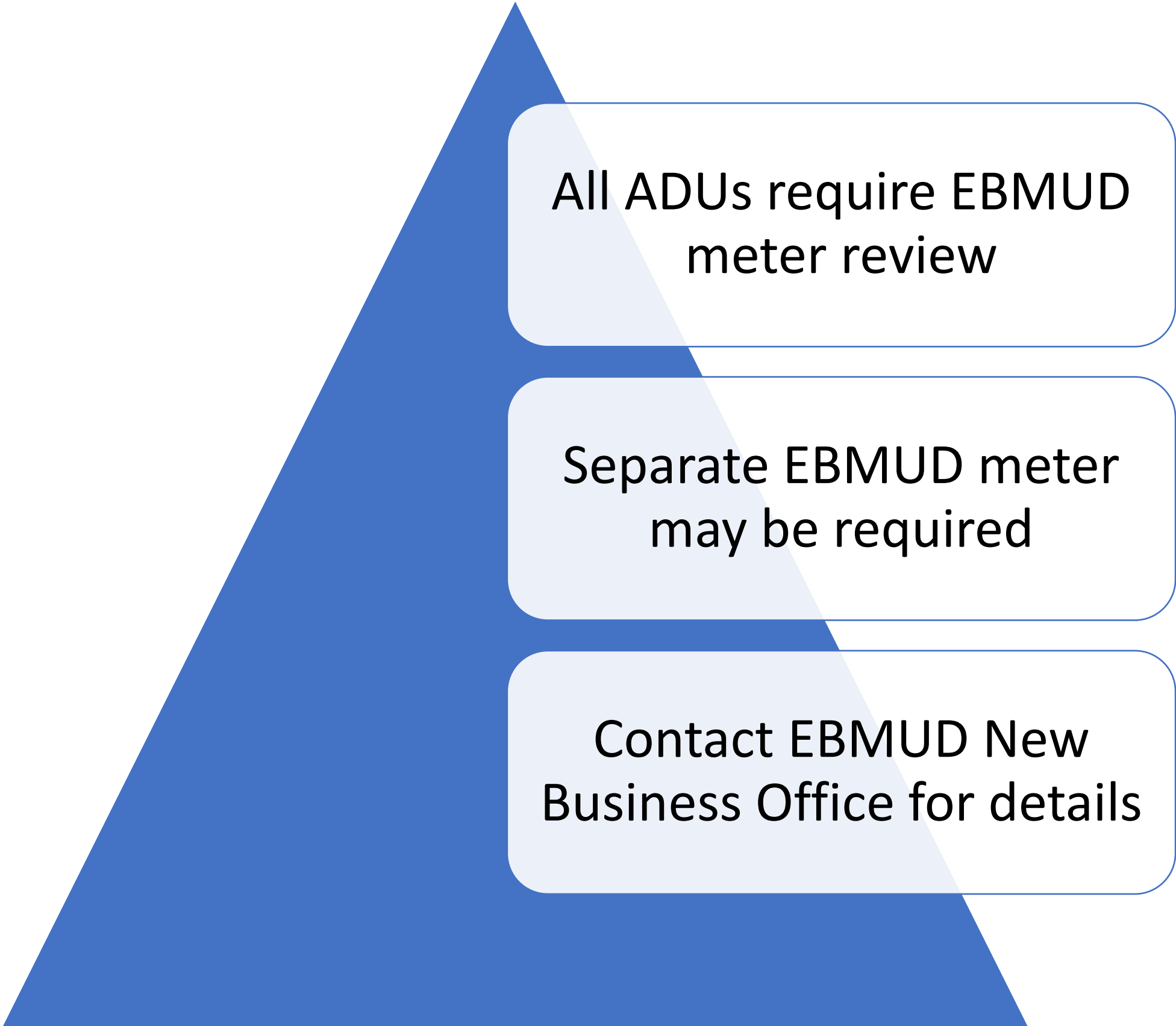
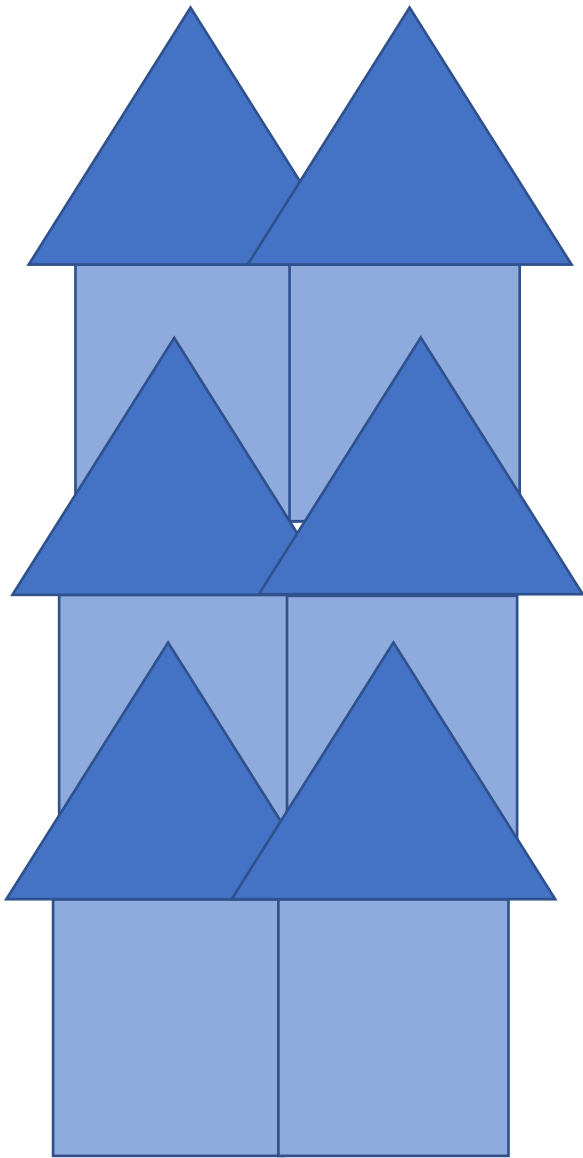
Call: 510.287.1008

Website: [wsa.ebmud.com](http://wsa.ebmud.com)

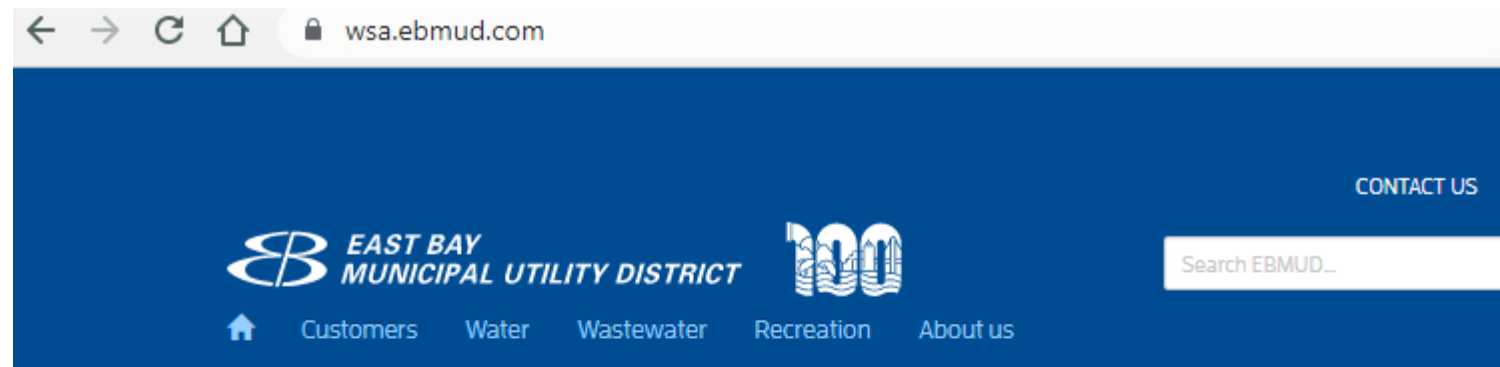
# EBMUD Metering Requirements Single Family ADU



# EBMUD Metering Requirements Multi-family ADU



# Apply Online for Water Service Review or New Meter



Home Start New Application Requirements More Info

## New Water Service Application

### APPLYING FOR NEW SERVICE

Putting new pipes and meters in the ground which will typically come from manholes. You must complete the application from start to finish.

### START WITH YOUR LOCAL FIRE DEPARTMENT

With the exception of an irrigation system, ensure that your project meets fire department requirements. Once you have completed your fire service plans, you are ready to begin your application.

### EBMUD ONLINE APPLICATION

Our online form is designed to allow you to provide the information as it becomes available during the project.

**1 PROJECT**  
Briefly describe your project, including what type of new service you are requesting (water service, public hydrant, irrigation, etc.) and the expected service classification (single family, multiple family, specific industrial use, etc.).

### APPLYING FOR NEW SERVICE

Putting new pipes and meters in the ground which will typically come from manholes. You must complete the application from start to finish. Please visit our [Regulations](#) page where you will find information about our water conservation review, Backflow Prevention Program, Private Sewer Lateral Program requirements, contaminated soils and storm water issues. For more information about regulations, visit [Regulations Governing Water Service](#).

### Resources

- [Frequently Asked Questions \(FAQ\)](#)
- [EBMUD Water Service Application Guidance Document](#)
- [EBMUD Fire Marshal and Fire Agency Contact List](#)
- [Brochure for System Capacity Charges](#)
- [Brochure for Applying for Dual Service for Single Family Residential](#)
- [Brochure for Applying for Water Service on an Existing Main for Single Family Residential, Commercial and Industrial Connections](#)
- [Brochure for Applying for Water Service on an Existing Main for Multifamily Units](#)
- [Brochure for Applying for Water Service with a New Main Extension for Residential, Commercial and Industrial Connections](#)
- [Brochure for Applying for a Private Fire Service](#)
- [Brochure for Applying for a Public Fire Hydrant](#)

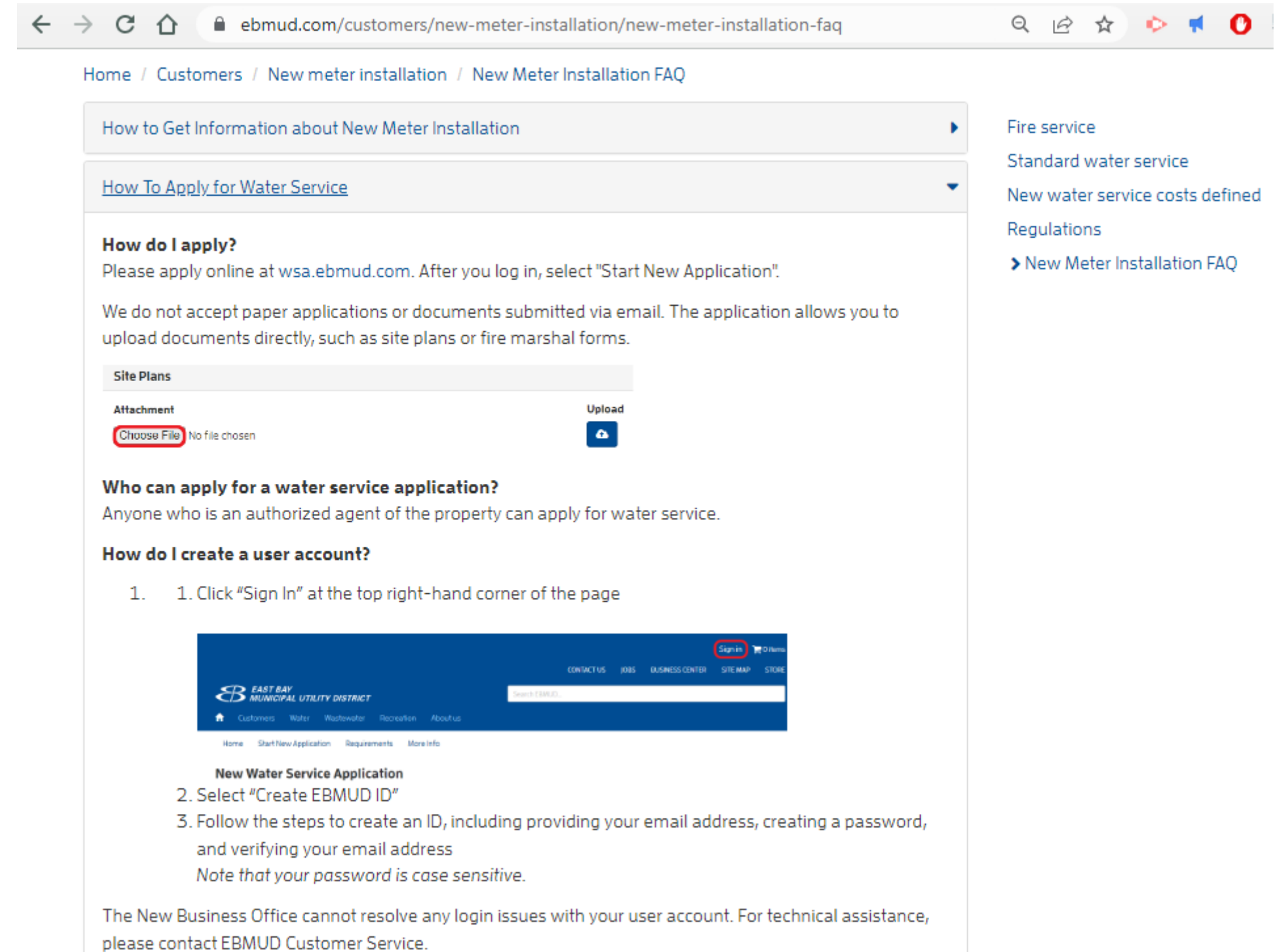
### Contact us

The EBMUD New Business Office is open Monday - Friday 8 a.m. - 4:30 p.m.  
 375 11th Street, MS 104  
 Oakland, CA 94607-4240  
 Phone: 510-287-1008 | Fax: 510-287-0325  
 Email: [nbo@ebmud.com](mailto:nbo@ebmud.com)

- Go to [wsa.ebmud.com](http://wsa.ebmud.com) to apply for service
- Contact the New Business Office for guidance
- Obtain Fire Marshal approval by having them complete a Hydrant \ Fire Service \ Dual Service Requirements Form
- Contact your Fire Marshal

# Application Process Tips

- Utilize Online Resources
- Contact New Business Office
- Provide sufficient time for a new EBMUD meter



Home / Customers / New meter installation / New Meter Installation FAQ

How to Get Information about New Meter Installation


[How To Apply for Water Service](#)

**How do I apply?**  
Please apply online at [wsa.ebmud.com](http://wsa.ebmud.com). After you log in, select "Start New Application".

We do not accept paper applications or documents submitted via email. The application allows you to upload documents directly, such as site plans or fire marshal forms.

Site Plans

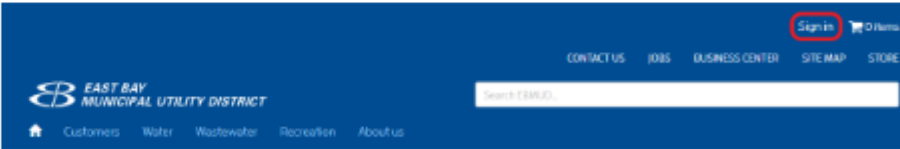
Attachment Upload

Choose File No file chosen 

**Who can apply for a water service application?**  
Anyone who is an authorized agent of the property can apply for water service.

**How do I create a user account?**

1. Click "Sign In" at the top right-hand corner of the page



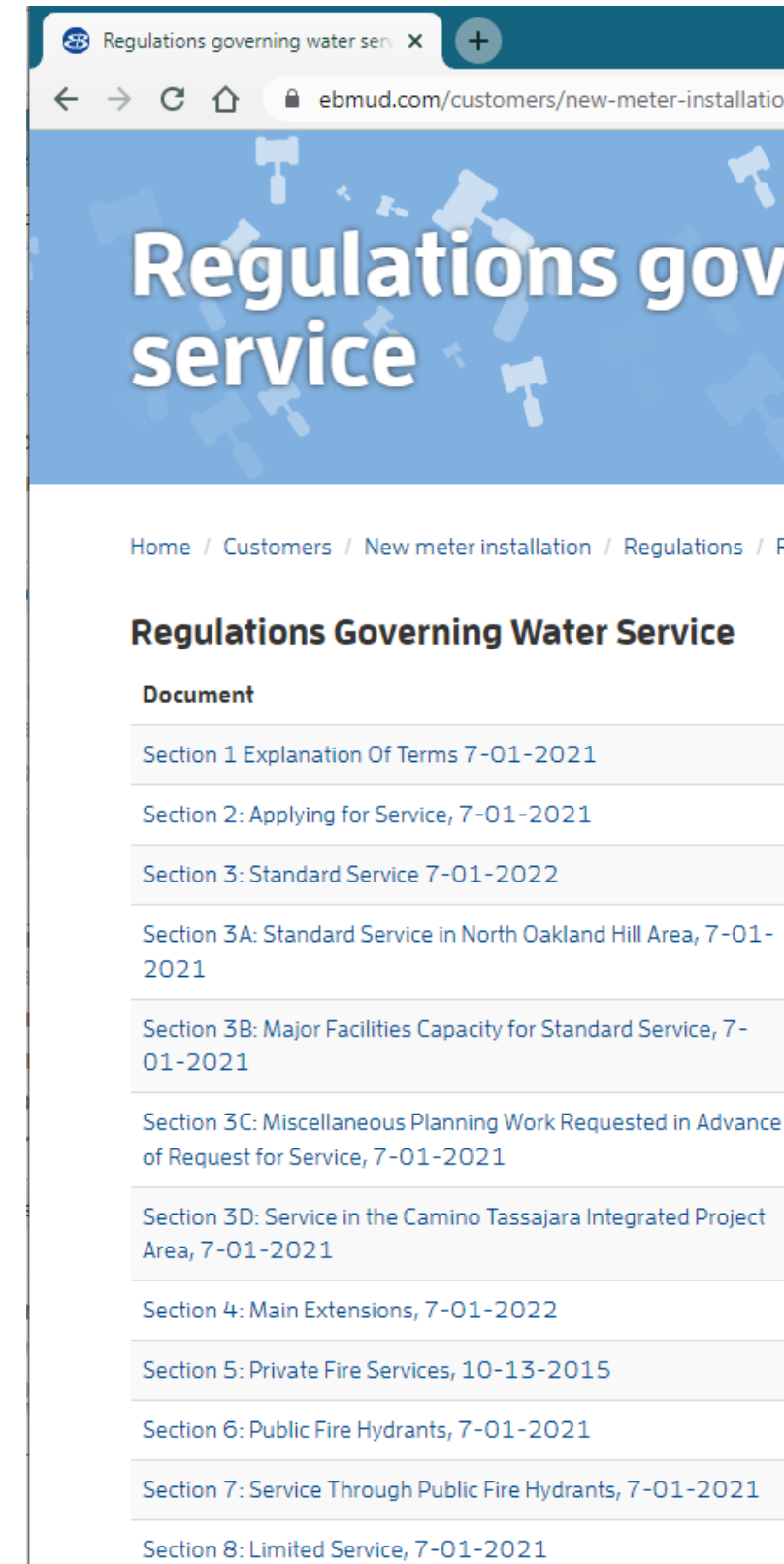
2. Select "Create EBMUD ID"
3. Follow the steps to create an ID, including providing your email address, creating a password, and verifying your email address  
*Note that your password is case sensitive.*

The New Business Office cannot resolve any login issues with your user account. For technical assistance, please contact EBMUD Customer Service.

Fire service  
Standard water service  
New water service costs defined  
Regulations  
▶ New Meter Installation FAQ

# Application Process Tips Continued

- Know the costs [ebmud.com/water/water-rates/rates-and-fees-schedules](http://ebmud.com/water/water-rates/rates-and-fees-schedules)
- Use low flow water fixtures
- Single Family & Multi-family ADUs have separate EBMUD requirements

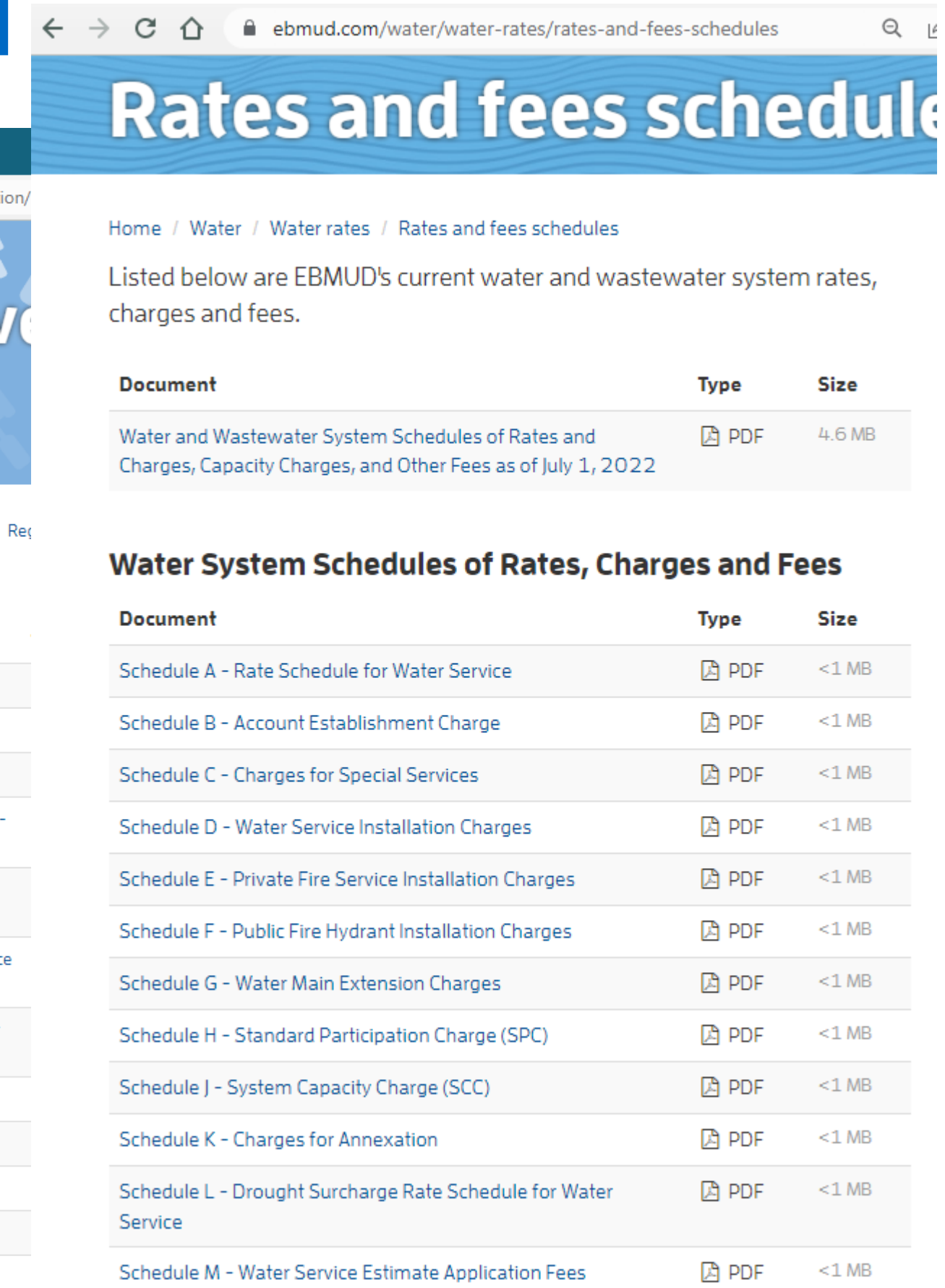


Regulations governing water service

Home / Customers / New meter installation / Regulations / Regulations governing water service

**Regulations Governing Water Service**

| Document   |
|--|
| Section 1 Explanation Of Terms 7-01-2021   |
| Section 2: Applying for Service, 7-01-2021   |
| Section 3: Standard Service 7-01-2022  |
| Section 3A: Standard Service in North Oakland Hill Area, 7-01-2021                             |
| Section 3B: Major Facilities Capacity for Standard Service, 7-01-2021                          |
| Section 3C: Miscellaneous Planning Work Requested in Advance of Request for Service, 7-01-2021 |
| Section 3D: Service in the Camino Tassajara Integrated Project Area, 7-01-2021                 |
| Section 4: Main Extensions, 7-01-2022  |
| Section 5: Private Fire Services, 10-13-2015   |
| Section 6: Public Fire Hydrants, 7-01-2021   |
| Section 7: Service Through Public Fire Hydrants, 7-01-2021                                     |
| Section 8: Limited Service, 7-01-2021  |



Rates and fees schedule

Home / Water / Water rates / Rates and fees schedules

Listed below are EBMUD's current water and wastewater system rates, charges and fees.

| Document  | Type | Size   |
|---|------|--------|
| Water and Wastewater System Schedules of Rates and Charges, Capacity Charges, and Other Fees as of July 1, 2022 | PDF  | 4.6 MB |

**Water System Schedules of Rates, Charges and Fees**

| Document   | Type | Size  |
|--|------|-------|
| Schedule A - Rate Schedule for Water Service                   | PDF  | <1 MB |
| Schedule B - Account Establishment Charge                      | PDF  | <1 MB |
| Schedule C - Charges for Special Services                      | PDF  | <1 MB |
| Schedule D - Water Service Installation Charges                | PDF  | <1 MB |
| Schedule E - Private Fire Service Installation Charges         | PDF  | <1 MB |
| Schedule F - Public Fire Hydrant Installation Charges          | PDF  | <1 MB |
| Schedule G - Water Main Extension Charges                      | PDF  | <1 MB |
| Schedule H - Standard Participation Charge (SPC)               | PDF  | <1 MB |
| Schedule J - System Capacity Charge (SCC)                      | PDF  | <1 MB |
| Schedule K - Charges for Annexation                            | PDF  | <1 MB |
| Schedule L - Drought Surcharge Rate Schedule for Water Service | PDF  | <1 MB |
| Schedule M - Water Service Estimate Application Fees           | PDF  | <1 MB |





**Questions?**